

Alnham House Access Statement

This statement describes the access, procedures and facilities at Alnham House as they might apply to, and for the benefit of persons with disabilities.

We would wish your stay with us to be as comfortable as possible, so please do not hesitate to ask if you have any concerns about access or there is anything that would make your stay more enjoyable. Any constructive suggestion on additions to this statement, or how our disabled access might be improved, within the house limitations, would be welcome.

Our farmhouse dates from the 17th Century and has many original features. It may not be practicable to make wholesale changes to our access, as this would be detrimental to the character of the property. However, we do intend to make our house as accessible as we can, in order that as many people as possible can enjoy a stay in our wonderful home in north Northumberland.

General Information

- Sorry no pets allowed except for assistance dogs.
- Breakfast is partially self-service, but by request this can be fully served.
- Mobile phone coverage in the area is patchy. The Vodafone network provides the best coverage.
- Free wifi is available on request
- There is no public transport provision in the area. The nearest railway station is at Alnmouth, approx 20 miles away. Berwick upon Tweed and Newcastle upon Tyne stations are both around an hour's drive away
- Visitor attractions with disabled access can be found on www.tourismlnortheast.co.uk

Emergency actions

- The property does currently not require a fire certificate.
- There are interlinked smoke detectors (audible and visible) throughout the house.
- Emergency information can be communicated verbally on request.
- Please let us know if you have any concerns about procedures.
- We endeavor to be in the house whilst ever guests are staying, if there is a problem during the night please do not hesitate to wake us, our bedroom is adjacent to guest rooms.

Mobility Access

1) Access to main house.

- This includes the first floor and Ground Floor entrance hall and dining room.
- Please use the graveled drive which brings you to the front of the house where there is more than adequate parking. The surface is uneven in places. During the hours of darkness lighting is provided by one outside light above the entrance. There are no nearby streetlights.
- Assistance with luggage is available – just ask!
- You can be dropped off within 2 meters of the front steps. Car parking is within 10 meters of the front steps.
- There are 4 steps leading onto the terrace and a further two into the house

- Guests escorted to rooms and facilities explained.
- Both bedrooms have lockable doors
- Guests are welcome in our garden and can have use of the tennis court. For safety's sake the farm is out of access unless accompanied by one of us.
- Fridge facilities are available in the kitchen adjoining reception downstairs – just ask!

2) Accessibility Within Alnham House

a) Dining Room

- Breakfast is served in the dining room
- The floor surface is carpet.
- All table and chairs are of a universal height.
- Breakfast is a mixture of table service and self-service. Please let us know if you have any specific requirements for breakfast. (Special dietary requirements can be catered for with advance notice)
- We have a no smoking policy in all public areas, including bathrooms and bedrooms.

c) Entrance Hall, Stairs and Landing

- The floor surfaces in the entrance hall are wood
- There are 14 stairs from the entrance hall to the landing
- The stairs and landing are carpeted
- We leave a landing light on at all times

d) The Double En-suite Room

- The bedroom is carpeted throughout
- There is a TV with freeview and text, tea tray, cordless kettle and radio alarm in the room.
- The floor surface within bathroom is lined
- The shower is over the bath
- Bathroom fittings are standard.

e) The Super King/Twin Room

- The bedroom is fitted short pile carpet.
- There is a TV with freeview and text, tea tray, cordless kettle and radio alarm in the room.
- The bed(s) is/are of a standard height, and can be either super king sized or twin.
- The private bathroom is across the landing floor off the main stairway, surface within bathroom is laminated.
- The bathroom fittings are standard.

- **Contact Information**

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